

Strategic Plan Progress Report - 3/3/2023

| Items in progress | Items requiring data service | Items to be completed with additional staffing | Completed |
|---|---|--|--|
| Inspect 100% of all commercial fire protection systems annually | Ensure emergency 911 calls for service are processed within 90 seconds, 90 percent of the time (<i>alarm handling</i>) | Develop strategies to improve the quality and quantity of incident data reporting by officers and paramedics <ul style="list-style-type: none"> o Timestamp “water on the fire” o Timestamp “primary search complete” o Timestamp “extrication complete” o Timestamp “at patient side/victim side” | Prepare for the adoption of the 2018 (2022) Fire Code |
| Inspect 100% of high-risk occupancies annually | Turnout time for fire/rescue calls within 1 minute and 50 seconds, 90 percent of the time (<i>emergency calls, unit alert to wheels rolling</i>) <ul style="list-style-type: none"> o Monitor and report turnout time performance quarterly (rolling 90 and 365-day, by member or officer) | Keep annual Unit Hour Utilization percentage below 30% for all units (<i>annually</i>) | Provide liability reduction/harassment prevention training to all employees and board members annually |
| Inspect 100% of State mandated occupancies annually | First suppression unit arrival at structure fires, hazardous material releases, and other crisis incidents requiring the use of personal protective equipment within 8 minutes, 90 percent of the time (<i>emergency calls, 911 to unit arrival</i>) | Explore developing a process to start measuring cardiac survival using agency specific CARES data | Purchase sufficient fire apparatus to ensure fleet health complies with apparatus replacement plan |
| Inspect 90% of moderate and low-risk occupancies annually | First suppression unit arrival at structure fires, hazardous material releases, and other crisis incidents, within the rural zone, requiring the use of personal protective equipment within 12 minutes, 90 percent of the time (emergency calls, 911 call received to unit arrival) | Develop a CPR fraction rate measurement (<i>i.e., Maintain a CPR fraction rate of at least 90 percent, for 90% of cardiac arrest incidents</i>) | Review and update Department website annually |
| Explore a contract for service or consolidation with a larger fire agency | Turnout time for EMS calls within 1 minute and 30 seconds, 90 percent of the time (<i>emergency calls, unit alert to wheels rolling</i>) | Explore strategies that measure and improve definitive patient care <i>Example: Recognize and transport medical alerts (STEMI, stroke, trauma) within 10 minutes, 90 percent of the time (at patient side to transport)</i> | Develop a list of community stakeholders for future strategic planning efforts |
| Explore the value of mobile fire mechanic service | First EMS capable unit arrival at medical calls for service, within the urban zone, requiring the use of personal protective equipment within 7 minutes and 40 seconds, 90 percent of the time (<i>emergency calls, 911 received to unit arrival</i>) | Develop a bystander CPR participation rate target | Explore expanding social media outreach strategy |

| Items in progress | Items requiring data service | Items to be completed with additional staffing | Completed |
|-------------------|--|---|---|
| | First EMS capable unit arrival at medical calls for service, within the rural zone, requiring the use of personal protective equipment within 11 minutes and 40 seconds, 90 percent of the time (emergency calls, 911 call received to unit arrival) | Partner with community agencies to offer bystander "hands-only" CPR training | Recruit new employees from the local community |
| | Ambulance arrival on EMS calls within 11 minutes and 45 seconds, 90 percent of the time (emergency calls, Zone B, 911 received at ConFire to unit arrival, per county contract) | Update and maintain a two-year training plan | Analyze security of all agency facilities (station hardening) |
| | | Update succession planning/professional development policies | Analyze equipment and inventory security for all fire apparatus (apparatus hardening) |
| | | Improve quality and accuracy of report writing by officers, paramedics, and EMTs. | Develop a policy that limits the provision of auto or mutual aid during resource drawdown |
| | | Develop a system to review/update all policies every three years | Develop a Standards of Cover document o Review response modes to fire alarms, low acuity medical calls, lift assists, etc. |
| | | Pursue grant opportunities with a positive return in investment | |
| | | Explore a "Fire Ops 101" program for interested community leaders and media | |
| | | Provide public speaking/presentation to community groups | |
| | | Explore a customer/patient satisfaction survey program | |
| | | Develop a community engagement plan | |
| | | Partner with the High School to provide HS students community service opportunities at the fire stations | |
| | | Develop a CERT cadre | |
| | | Partner with local community colleges to provide fire trainee opportunities, especially with fire prevention efforts | |
| | | Invest in station improvement projects that provide economic savings measured in lower ongoing maintenance or utility costs | |
| | | Invest in high quality equipment/apparatus that can withstand deferred replacement when necessary | |
| | | Identify cost-efficient measures to improve or maintain ISO protection classes | |
| | | Review ISO rating process in September 2024 | |
| | | Strategic planning group will meet at least annually to review progress and updates | |
| | | Provide fire safety education in all elementary schools and develop a junior safety group | |